



When he's not dropping out of the sky, GM Service Engineer Jim Houston's dropping in on customers.

As casually as most people step out of the front door in the morning, weekend skydiver Jim Houston of Denver steps out of an in-flight plane. In the first few seconds of free fall, he spread-eagles his body, arches his back and stabilizes himself for the parachute opening.

Back at work, and on the ground, Jim becomes the "eyes, ears and voice" of Delco-Remy. As a Service Engineer, he's the vital link between Delco-Remy and its customers.

An emergency is an everyday happening with a Service Engineer. That's why Jim's training didn't stop with an engineering degree. After some pretty intensive product training, he served an apprenticeship as a Junior Service Engineer and Training Instructor.

During a normal week, Jim might be found speaking from the podium during an automotive seminar at a university, under a huge truck measuring cranking circuit voltage drop,

sitting through a car dealer's failed parts bin, conducting an electronic ignition repair class or tearing apart batteries to learn why they failed.

Not only does the job keep him on his toes, it keeps him on the move. In a normal year Jim travels nearly 100,000 miles by car and plane. One week may find him in Tucson, Arizona, the next in Kalispell, Montana, and the following

week in Kansas City.

A busy schedule like that would drive anyone else to the nearest easy chair on weekends. But Jim Houston likes to step out for a little relaxation . . . about two miles up.

Jim Houston is more than a Service Engineer. He's the kind of interesting person that makes GM an interesting place to work.



General Motors
Interesting people doing interesting things.

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