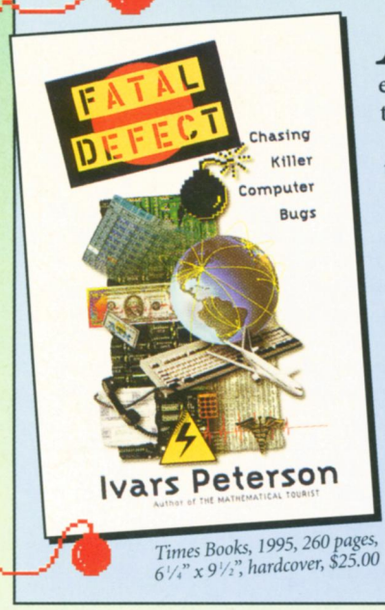

Times Books, 1995, 260 pages, 6¼" x 9½", hardcover, $25.00

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A plane crashes, killing all passengers aboard. The telephone system goes down, cutting off millions of customers. A cancer patient receives a massive radiation overdose, ending his life. A hotly promoted new computer chip fails, sending consumers into a tailspin. An automated teller machine incorrectly debits a customer's account, jeopardizing his credit line.

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Each computer failure is a reminder that we all pay a price for sloppy thinking in software development, for making the rush to market a more important consideration than safety and reliability. No software can ever be guaranteed 100 percent bug-free, but if we analyze our past mistakes and rethink our approach to computers, we can defuse some ticking time bombs and create a more trustworthy next generation of computers.

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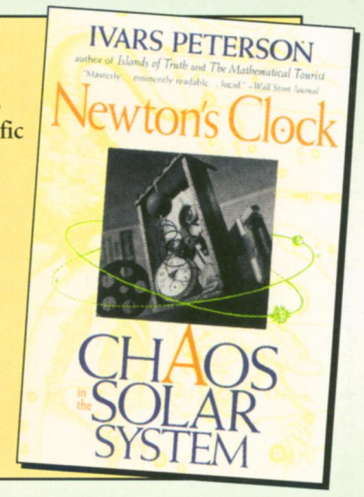

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